

PRIVACY POLICY

The Food Bank of Northern Nevada values your support and participation and is committed to protecting your privacy. Our web site is a safe environment for anyone who visits, makes a donation, volunteers or advocates. We maintain strict donor privacy policies.

The Food Bank of Northern Nevada does not sell, exchange or rent your personal information to any organization or individual. The Food Bank of Northern Nevada does not conduct telephone appeals and does not authorize others to do so on our behalf.

More:

What information do we collect?

When you make a donation, volunteer, place an order, advocate, schedule a food drive or other request, the Food Bank of Northern Nevada may ask you for your name, address, e-mail address, telephone number, fax number, credit card number and other relevant information (such as hours available to volunteer or tee-shirt size, for example).

When you visit the Food Bank of Northern Nevada's website, we also collect some *non-identifying* basic information from server logs. This includes total number of visitors, pages viewed, type of browser used, type of operating system used, domain name of your Internet Service Provider (e.g., AOL, Earthlink) and other metrics in aggregate form to assist us in evaluating our website effectiveness.

How do we use your information?

The Food Bank of Northern Nevada uses personally identifiable information you provide about yourself to:

- Fulfill online donations
- Fulfill requests to volunteer, conduct a food drive or advocate
- Confirm a donation or request
- Acknowledge your donation or participation in an event
- Contact you regarding an employment application
- Send you additional information about Food Bank programs, services, events and needs that may interest you
- Announce important news, food recalls, calls to action or other urgent messages

The Food Bank of Northern Nevada lists donors who contribute gifts of \$500 or more in our quarterly "Food Source" newsletter and annual report unless you ask that the gift be anonymous.

The personally identifiable information we collect will not be disclosed to third parties unless in response to a legal claim or law enforcement agency's request.

The Food Bank of Northern Nevada requires those employees, agents and contractors who have restricted access to personal information to protect information consistent with this Privacy Policy.

The Food Bank of Northern Nevada may disclose to third parties aggregate statistics about the total number of donors, total amount of donations for specific periods or from specific events and fundraising campaigns, total number of volunteers and so on. These statistics never include any personally identifying information.

We provide a secure environment for on-line transactions

The Food Bank of Northern Nevada's on-line processing system allows you to make safe donations and purchases. We use state-of-the-art firewalls and the industry-standard encryption technology, Secure Sockets Layer (SSL) to insure that no one can read your information as it travels to our donation or ordering system.

On-line volunteer forms, e-mail sign up, job application forms and similar non-monetary donation forms are not encrypted.

Links

This website contains links to other sites. The Food Bank of Northern Nevada is not responsible for the privacy practices of other sites. This privacy statement applies solely to information collected by this website.

Do We Use "Cookies"?

Yes. Cookies are bits of electronic information that a web site operator can transfer to your hard drive to help tailor your experience and keep records of your visit to the site. The use of cookies is standard on the Internet and many web sites use them. Our use of cookies is minimal. We use Cookies to track repeat visitors, visitor patterns, and response rates to special offers or promotions we may distribute. In the event we choose to modify how we use visitor cookies, that change will be reflected in this privacy statement immediately.

Contact information

If site users have any questions or suggestions regarding our privacy policy, please contact us at (775) 331-3663 or email to dphelps@fbnn.org or fax to (775) 331-3765. The Food Bank of Northern Nevada is located at 550 Italy Drive, McCarran, Nevada 89434.

If a user's personally identifiable information changes (such as e-mail address or physical address), or if a user no longer desires contact from the Food Bank of Northern Nevada, we will act to update, correct, or remove the user's personal data provided to us.

Notification of changes

The Food Bank of Northern Nevada reserves the right to change its Privacy Policy at any time. The Food Bank of Northern Nevada will post and highlight any changes at this site.